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PRIVACY POLICY CM Tickets

Who is CM Tickets?

CM.com Netherlands B.V. acting under the name CM Tickets

Konijnenberg 30, 4825 BD Breda, the Netherlands

CoC registration: 20123193

www.cmtickets.com

As a visitor to an event, CM Tickets provides you with one or more tickets on behalf of the organiser of the event. CM Tickets will ask you for your personal details. This information is necessary to send you your admission ticket. Your personal data will be processed by us on behalf of the organiser. CM Tickets should be regarded as a "Processor". The organizer is the "Controller" for the processing of your personal data.

By purchasing your ticket, you agree to the General Terms and Conditions CM Tickets for Visitors and to this privacy policy. This privacy policy describes the way in which CM Tickets processes, stores and uses your personal data.

What personal data do we process?

When you purchase an admission ticket and/or use our services, we may collect the following personal data:

- Personal data - when you purchase an admission ticket, we ask you to provide personal data. The extent of the information requested is determined by the organiser of the event and may include your name, address, zip code, city, country, telephone number and e-mail address.

Why do we process your personal data?

We process personal data for the following purposes:

- In order to provide you with an admission ticket on behalf of the organiser of the event.
- To assist you if you contact us regarding the admission ticket.
- To comply with laws and regulations.

Processing of personal data

Personal data will only be processed by CM Tickets for the execution of the agreement with organiser and the delivery of tickets to you as a visitor to an event. For the collection, processing, verification and analysis of personal data, we use the CM Tickets platform.

Your personal data will be stored securely and will only be provided to the organiser of the event, under the conditions that you have agreed to the general terms and conditions and/or the privacy policy of the organiser.

We do not provide your personal data to third parties, except in the event that we are obliged to do so by the government or a decision by the court or supervisory body.

Access to personal data

You can access the personal data that we have collected. If the data contains incorrect information, you can ask us to correct, supplement or delete such data.

Security measures

CM attaches great importance to the safety and integrity of its platform. Our IT department is active 24/7 to monitor security and more than meets the requirements for appropriate technical and organizational measures to ensure a risk-appropriate security level. All data is processed and stored in our own data center, fully managed and controlled by CM. The data center is located in the Netherlands. More information about security can be found on our website <https://www.cm.com/about-cm/security-compliance/>

Changes

CM Tickets reserves the right to change this privacy policy. We therefore advise you to check this page regularly to see if any changes have been made. If we make a significant change that affects the way in which CM Tickets processes your personal data, we will make this known by means of a notice on our website.

Contact

If you have any questions and/or complaints about this privacy policy, or would like access to your personal data, please send an e-mail to support@cmtickets.com